

Tips  
01

## How to RENT-A-CAR

Description video



TAP!

## 1 Reservations

## How to make a reservation

You can make a reservation with NIPPON RENT-A-CAR global website.



<https://www.nrgroup-global.com/en/>



TAP!



For reservations by telephone, please contact the Nippon Rent-A-Car English Service Desk.  
Nippon Rent-A-Car English Service Desk



**+ 81-3-6859-6234**

Mon.-Fri.: 9:00-17:00 (closed Sat., Sun. and holidays)

★Telephone conversations will be recorded for our better telephone services.

## 2 From Pick-up to Return

## At the office

## Necessary items

- (1) A Japanese driver's license, an international driving permit valid in Japan (dated on the September 19, 1949), or a driver's license from Switzerland, Germany, France, Belgium, Taiwan, Slovenia or Monaco (authorized Japanese translation required)
- (2) Your passport (for drivers who do not possess a Japanese driving license)
- (3) A credit card accepted by Nippon Rent-A-Car

★Credit card information you entered during the online reservation is just to confirm the validity. Please settle rental charges at the rental office at the time of car pick up by your credit card.



## Pick-up procedures

- (1) We will make a photocopy of your license, passport and related documents.
- (2) You will be requested to read the Rental Agreement and other related papers, and sign if you agree with the terms and conditions.
- (3) Payment by credit card is required at the time of pick-up.
- (4) Our staff will ask you to check and confirm the exterior of the vehicle. If you find any damage on the vehicle, please inform staff at this time.

## Return

## Return procedures

★Please return vehicles with a full tank of fuel.

- (1) Present fuel receipt on return.
- (2) Staff will check the vehicle with you. Do not leave any personal belongings in the vehicle.
- (3) You may be charged for any additional charges, if any.

## One-Way Rental (Return to another location)

Nippon Rent-A-Car offers one-way rentals, so you can pick up a car at one rental location and return it to another (subject to car availability).

